

Meaningful Stakeholder Engagement Through Alternative Dispute Resolution

10/6/2021 2pm –3pm ET

ADR tools such as facilitation, mediation, and process design offer support for EPA staff and managers who engage with external stakeholders. In this interactive session we will introduce EPA's Public Involvement Spectrum, present multiple ADR tools and processes, provide tips for selecting an appropriate ADR process, and share examples of successful engagement.



About the facilitators:

Gina Cerasani is the director of EPA's Conflict Prevention and Resolution Center (CPRC), and she serves as the Agency's Dispute Resolution Specialist. During her time in CPRC she has provided support to EPA's Superfund and Title VI Civil Rights programs, offering convening, advising, coaching, mediation, facilitation, and training services. Prior to joining CPRC, Gina worked as a scholar and practitioner at George Mason University, where she earned her PhD in conflict analysis and resolution. Gina has 15 years of conflict resolution experience, with a focus on community-level conflicts, multi-stakeholder engagements, and conflicts involving environmental issues. She has taught several undergraduate and graduate conflict resolution courses, and she has published multiple articles and book chapters.

Terry Fenton is a mediator, facilitator and trainer with over 30 years' experience in the Alternative Dispute Resolution field. She joined the CPRC as a Conflict Resolution Specialist in May 2004, having worked as a paralegal/ADR Specialist with the Federal Deposit Insurance Corporation's ADR Unit. Through her career, Terry has presented training on many topics including Interest Based Negotiation, situation assessment, mediation, negotiation, and public participation. As Project Officer for EPA's \$53 million dollar ADR Services contract, Terry assists in the development and management of over 80 open ADR projects through over 200 contract actions a year.